

Joint working executive summary

Project title	Impact of the Biologics Administrator on clinical workload and service capacity in a tertiary dermatology centre (Sheffield Teaching Hospitals NHS FT)
Partner organisation/s	Sheffield Teaching Hospitals NHS FT Sanofi UK
Project rationale	<p>The overall aim of Sheffield Teaching Hospitals working in partnership with Sanofi is to improve patient experience and service capacity within the dermatology biologics service by employing a Biologics Administrator.</p> <p>The employment of a Biologics Administrator will deliver the following objectives:</p> <ul style="list-style-type: none"> • improve patient experience of the service by reducing patient wait times and providing a central point of contact for patient queries • reduce the administrative burden on clinical staff thereby freeing up clinical capacity to see additional patients • establish and maintain biologics database to improve service co-ordination <p>support improvements in the functioning of the MDT by co-ordinating the MDT.</p>
Project period	Q4 2020 to Q2 2022
Project objectives	<p>Expected benefit to Patients</p> <ul style="list-style-type: none"> • Faster resolution of any issues for dermatology patients on biologic medicines due to having a clear point of contact. • Ensuring that initial and repeat prescriptions are available when required without delay. <p>Expected benefit to the NHS</p> <p>The Biologics Administrator will support improved working within the Biologics Service through:</p> <ul style="list-style-type: none"> • The set up and management of a biologics prescription database to ensure a high quality and accurate database in Dermatology.

	<ul style="list-style-type: none"> • Supporting the optimum management of patients on biologics by organising and co-ordinating the MDT and co-ordinating processes to commence patients on biologics in a timely manner and to support them to continue treatment. <p>Expected benefit to Sanofi</p> <ul style="list-style-type: none"> • Increased capacity and higher throughput within the dermatology centre enabling a larger number of qualifying patients to access Sanofi medicines in line with local and national guidance. • Improved corporate reputation by supporting the NHS provider to improve the quality of care for patients
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