

Collaborative Working Project Executive Summary

Project title	A Collaborative Working Agreement between Sanofi and the Dermatology Department within Nottingham University Hospitals NHS Trust (NUH) to review and improve the patient journey and experience for patients for the Biologics Service situated in the Nottingham NHS Treatment Centre situated on the Queens Medical Centre Campus in Nottingham University Hospitals NHS Trust.
Partner organisation/s	Nottingham University Hospitals NHS Trust
Project rationale	<p>NUH provides a comprehensive dermatology and biologics service for a geographically wide area. The dermatology service has been under significant pressure for some time.</p> <p>The project will focus on understanding the current referral and treatment pathways, including Homecare and Transition. It will aim to identify inefficiencies, highlight areas for improvement, and explore opportunities to free up clinical capacity, enhance the patient journey and optimise resource utilisation.</p>
Project period	Quarter 2 2025 to Quarter 4 2025
Project objectives	<p>The collaborative working project has the potential to deliver the following benefits for Patients, the NHS and Sanofi:</p> <p>Patients:</p> <ul style="list-style-type: none"> • Improve patient experience of the biologics service through improved and a more streamlined service co-ordination. • Reduction in time for patients to receive their biologic prescription and commence on treatment, especially for urgent dermatology cases • Streamlined and improved processes to enable patients to receive repeat prescriptions in a timely manner and avoiding breaks in treatment. <p>NHS:</p> <ul style="list-style-type: none"> • Identification and addressing inefficiencies to optimise staff time and resources, enabling increased capacity by utilising the appropriate workforce. • Improved service delivery and the Trust's ability to meet NHS performance targets • Alignment with NUH's mission to deliver high-quality, patient-centred care while effectively managing the

	<p>growing demand for dermatology and biologics services.</p> <p>Sanofi:</p> <ul style="list-style-type: none"> • Greater clarity of the pressure points and priorities for the dermatology service enabling us to tailor our offerings in the future. • Improved corporate reputation within Nottingham University Hospitals NHS Trust by supporting them to improve the quality of care for patients. • As Sanofi produce medicines within the Dermatology disease area if overall patient care is optimised there may be an increase in the prescribing of these products in line with national and local guidelines. <p>This project will be supported by pooling of resources approximately £6,500 (Sanofi 50%, NHS 50%)</p>
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