

Collaborative Working Project executive summary

Project title	A Collaborative Working Agreement between Sanofi and the Dermatology Department within Alder Hey Hospital NHS Foundation Trust to review and improve the patient journey and experience for patients receiving biologic treatment.
Partner organisation/s	Alder Hey Children's NHS Foundation Trust, Eaton Road, Liverpool, L12 2AP Sanofi, 410 Thames Valley Park Drive, Reading, Berkshire, RG6 1PT
Project rationale	Alder Hey is seeing huge growth in demand, and this is putting intense pressure on the departments, including the very busy Specialist Dermatology service. The dermatology service at Alder Hey cares for children with common and uncommon dermatological conditions. They deliver a range of specialist clinics to support children with all dermatological conditions and offer appointments for various clinics daily including some early/late appointments for the nurse clinics giving flexibility to families and reduce the need for children to miss time at school. The team at Alder Hey consists of Paediatric trained Dermatology Consultants, Paediatric Dermatology ANP, Paediatric Dermatology Specialist Nurses, Paediatric Dermatology Pharmacist. The dermatology service accepts referrals from all over the Northwest and further afield if the specialist input is necessary. The increase in referrals for this department has meant they are now managing the care of approximately 12,000 patients a year. Due to the increase in referrals the waiting times to see the specialist team is now approximately 50 weeks. Along with the pressure of referrals there has been an increase in the number of advanced therapies that are now licenced for some of the dermatological conditions the team manage and as a result this has further increased the pressure on the clinical team driven by the increase in patient numbers, increased administration burden, patient queries, and monitoring requirements for these treatments. Prescribing Biologic and Advanced Therapies can be a heavy administrative burden and cause increase patient contact which, if not managed appropriately will mean Consultant and ANP time is deflected from direct patient care to administrative tasks, and this will have further impact on the wider care of patients within the service. The Paediatric Dermatology Department at Alder Hey Foundation Trust want to explore the opportunity with Sanofi to transform elements of their Biologics service and implement a Healthcare Assistant Biologics Support Worker and to review

	the pathway to support delivery of the service and support a more efficient usage of NHS resources to improve patient outcomes and experiences.
Project period	Quarter 2 2025 to Quarter 3 2026
Project objectives	The potential benefits for Patients, NHS and Sanofi are as follows: <u>Patients:</u> • Improve patient experience of the biologics service through improved service co-ordination. • Reduction in time for patients to receive their biologic prescription and commence on treatment. • Streamlined and improved processes to enable patients to receive repeat prescriptions in a timely manner and avoiding breaks in treatment. • Improved process for patients to raise patient queries around biologics. <u>NHS:</u> • Identification of the gaps and issues within the current access to the biologics service and identification of proposed changes to improve the service. • Review of capacity and demand for the biologics service to inform the development of the biologics service to support the follow-up, on-going management of current patients and future proof the service. • Supporting the optimum management of patients on immunosuppressants and biologics by organising and co-ordinating the Systemics and Biologics Service. • Review and improvement of processes for management of homecare for patients on biologics and the issue of repeat prescriptions. • Establishment and management of a biologics and immunosuppressant prescription database to ensure a high quality and accurate database in dermatology. • Identification of variation in the prescribing of biologics for children and young people by undertaking a population health analysis of Hospital Trusts who refer into Alder Hey. <u>Sanofi:</u> • Greater clarity of the pressure points and priorities for a national specialist dermatology centre for children and young people enabling us to tailor our offerings in the future. • Greater clarity of the gaps and problems around homecare organisation and co-ordination affecting the issue of repeat prescriptions for patients on biologics which is a common problem across Hospital Trusts

	thereby enabling us to explore how best to support other Hospital Trusts to address these issues. • Improved corporate reputation within Alder Hey by supporting them to improve the quality of care for patients. • As Sanofi produce medicines within the Atopic Dermatitis disease area if overall patient care is optimised there may be an increase in the usage of these products in line with national and local guidelines. This project will be supported by pooling of resources approximately £40,000 (Sanofi 56%, NHS 44%)
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