

Collaborative Working Project executive summary

<p>Project title</p>	<p>A Collaborative Working Agreement between Sanofi and the Respiratory Department within Hull University Teaching Hospital to review and improve the patient journey and experience for patients receiving biologic treatment for Type 2 Inflammatory conditions including Asthma and COPD.</p>
<p>Partner organisation/s</p>	<p>NHS Humber Health Partnership - Hull University Teaching Hospitals NHS Trust, Hull Royal Infirmary, Anlaby Road, Hull, HU3 2JZ Sanofi, 410 Thames Valley Park Drive, Reading, Berkshire, RG6 1PT</p>
<p>Project rationale</p>	<p>Hull faces significant respiratory health challenges, with premature mortality rates from respiratory diseases approximately twice the national average, ranking highest in Yorkshire and Humber. The respiratory department manages 1,500 patients annually, with increasing pressure from both Asthma and COPD referrals.</p> <p>Along with the pressure of referrals there has been an increase in the number of advanced therapies and anticipated biological treatments becoming available for patients with COPD. This has further increased the pressure on the clinical team driven by the increase in patient numbers, increased administration burden, patient queries, and monitoring requirements for these treatments.</p> <p>Prescribing Biologic and Advanced Therapies can be a heavy administrative burden and cause increase patient contact which, if not managed appropriately will mean Consultant and RNS time is deflected from direct patient care to administrative tasks, and this will have further impact on the wider care of patients within the service.</p> <p>The project aims to evaluate the role of a Healthcare Assistant Biologics Support Worker to improve service coordination, streamline processes, and enhance patient experience while building evidence for long-term NHS funding of the role.</p>
<p>Project period</p>	<p>Q4 2025 to Q1 2027 (approximately 15 months)</p>
<p>Project objectives</p>	<p>The aim of the project is to improve the patient journey and experience for patients receiving biologic treatment.</p> <p>The project will deliver the following objectives:</p> <ol style="list-style-type: none"> 1. Implement improvements to administration processes including: <ul style="list-style-type: none"> • Improved service coordination and MDT coordination for biologics • Establishment and management of a biologic and systemics prescription database. • Improved processes for prescription requests and patient queries. 2. Map and review the biologics pathway to identify gaps and issues for improvement. 3. Review homecare setup and delivery processes, including exploring e-prescribing options.



	<ol style="list-style-type: none">4. Review capacity and demand for the biologics service to ensure it is future proofed.5. Develop a business case using project findings to secure ongoing NHS funding for the Healthcare Assistant Biologics Support Worker role.6. Complete evaluation of the role and develop an action plan for pathway improvements <p>The project will be supported by pooling of resource approximately £38,000 (62% Sanofi and 38% NHS)</p>
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