

## Update on Supply of Sanofi Products in the UK

**13 August 2019** – Following problems with the implementation of a new IT system by our global third-party logistics provider at their warehouse in Chapeltown\*, pharmacies in the UK have experienced delays in the delivery of some Sanofi medicines.

Deliveries of Sanofi medicines have now been increased significantly and we expect stock levels at our wholesale suppliers to be back to normal before the end of August 2019.

Sanofi Pasteur vaccines are not affected by this temporary disruption as supply for these products is handled by a separate logistics provider, Movianto.

Patients who have concerns about the availability of a Sanofi medicine should get in touch with their pharmacist who can contact the appropriate wholesale supplier to check stock availability in their area. If pharmacists have additional enquiries regarding overall stock availability, they can contact Sanofi Customer Services on 0800 854 430 so that we can assist and help resolve the issue.

If you have any questions about the ITS problems that caused this supply disruption, we are happy to connect you with our global logistics provider.

*\*In July 2018, Sanofi signed a binding agreement to transfer our warehouse located at 51 Cart Road, Chapeltown, South Yorkshire, S35 2PF to our global logistics provider. At the same time, Sanofi entered into a long-term distribution agreement with this same logistics provider to become our distribution partner in the UK.*